KDFM eXplorer

Ready for a New Experience?

True Added Value in the Device Management and Managed Print Services

DATA COLLECTING AGENT (DCA)

- Multiple DCAs per customer site to ensure permanent data collection and full redundancy (clustering technology).
- Embedded DCA directly on selected MFPs to collect data from all networked devices of any brand.
- DCA easy to install by sending a simple email to your customer database.
- Customized scan intervals to optimize the bandwidth.

API: DATA AUTOMATIC INTEGRATION

- Automated order processing and simplified customer billing. Direct data integration to your ERP, CRM or ticketing system.
- Full API documentation, SDK key and technical team to assist.

DEVICE WEB ACCESS (DWA)

Access any device web page from your browser, without the need for a remote connection tool on the customer's network for device configuration, for user set-up or troubleshooting remotely.

SMART ALERTS EASY TO SET-UP

Alerts on levels, dates, number of days remaining, coverage rate, cartridge change, wasted toner, bulk alerts management by customer site ... all very useful notifications to reduce shipments and inventory costs

OTHER SUPPORTED DEVICES

- Large format HP devices (plotters)
- Epson & Brother USB device management
- Zebra thermal printers: counters & supplies level collection, settings change, reboot, firmware update

*Eligible MFPs: Samsung XOA/E, Kyocera HyPAS, HP FutureSmart, Lexmark eSF, Olivetti OpenAPI

KDFM eXplorer is a comprehensive cloud-based solution designed to simplify device fleet management by automating the processes on supplies, billing and maintenance.

KDFM eXplorer combines all your device-related information into one user-friendly and reliable platform, providing you with interactive dashboards to drive your customers' contract management and support the decision-making process.

Why Choose KDFM eXplorer?

➤ **User-friendly & well-documented software**

➤ **Multi-brand & manufacturer-independent**

➤ **High-performance collection agent**

➤ **Certified compliance to the highest levels of security**

➤ **Full API integration into other systems (ERP, CRM...)**

➤ **Sustainable approach for optimal equipment usage**

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KATUN®

DEALER FLEET MANAGEMENT

KDFM eXplorer

Connected Ecosystem of Partnerships & Integrations – With No Additional Fee!

➤ **Microsoft Power BI Technology:** the KDFM eXplorer Analytics platform enable the use of standard or customized interactive dashboards to facilitate the business decision process.

➤ **PaperCut Data Integration:** customers who also have a Papercut account can take advantage of all the data provided by the latter directly within KDFM eXplorer, without any additional software installation or extra fees.

➤ **Full HP Smart Device Services (SDS) and Epson Remote Services (ERS) integration:** remote printer monitoring and print fleet management on HP and Epson devices

➤ **Print It, Plant It Reforestation Program Integration:** KDFM eXplorer is fully connected with Katun's certified reforestation program through our partnership with PrintReleaf™.

➤ **Microsoft Universal Print Integration:** help customers move their print infrastructure to the Microsoft 365 cloud and have all their print fleet managed by a single SaaS platform for more security

USER FRIENDLY AND INNOVATING TOOL

• Demonstration and start-up training with a local contact person

• Katun technical support throughout your KDFM eXplorer experience

• Detailed user guide and tutorial videos

• Multiplatform DCA: Windows, MAC OS X, Linux, Raspberry Pi3

• Evolving solution with on-going new features, new reports, new alerts…

• Share reports and dashboards with your customers directly from your customized KDFM portal

HIGH SECURITY LEVEL

• GDPR compliant - Server located in the EU.

• Certified ISO/IEC 27001, SOC 2 Type 2 and CSA Star Level 2 BLI security validation test.Security certificates available on request

• MQTT port 443 connection by default

• Portal accessible via https and secure authentication process: 2FA and SSO with Okta

• User access authorization according to profiles: administrator, manager, technician, customer...

Contact Katun for more information and a free 30 day-trial.

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DEALER FLEET MANAGEMENT

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